

# Boarding Information



2722 Taunton Road East, Bowmanville, ON L1C3K5 • 905.263.8539 • [info@clpr.ca](mailto:info@clpr.ca) • [clpr.ca](http://clpr.ca)



## Pet Boarding & Related Services

The pricing that follows covers two areas in our facility, our General Boarding area and our Small Dog Room. In each of these areas, the pets who stay with us receive a minimum of 4 exercise periods in our exercise yards, fresh water, interaction (where possible), food as per clients instruction and a warm, clean and secure room to relax in.

\*Please note that where multiple dogs are to occupy one room (double or multiple occupancy), the dogs in question must be from the same household or have lived in the same household and can co-habitate without incident. In the event that we determine (during their stay) that two or more dogs occupying the same run are not getting along or are a potential danger to one another, Country Lane Pet Resort reserves the right to separate dogs, place them in individual rooms and charge accordingly for this. Intact animals may be boarded together at the clients own risk. We are not responsible for accidental breedings or damage caused by two dogs occupying the same room.

We cannot board dogs that are skilled climbers/escape artists. While we do accept dogs that may be difficult to handle, these particular dogs tend to present more danger to themselves when trying to climb our fencing. If your dog's attempts to climb fencing in any of our areas you will be required to come back and pick up your pet.

For those who need drop-off or pickup times that are outside of the regular hours (8:30am-11:00am and between 4:00-6:00pm) this must be pre-arranged. Please refer to the chart at right under the heading "Additional Services" for more information.

If you wish for your pet to be leash walked on the property while staying with us, it must be assessed by the owners/staff first to ensure safety for our staff and the pet itself. All pets being walked must be equipped with a snugly-fit flat, buckle-style collar only. No other collars can be substituted. Leash walks are subject to a \$10 fee per walk. We reserve the right to refuse walks for dogs that are found to be difficult to handle, for the safety of the pet and our staff.

Please note that all pricing is based on "overnight stays" which means you are only charged for each night your pet stays over. The only exception to this is when your dog is day boarding (dropped off in the morning and picked up the same day).

The pricing rates that follow are subject to change without notice. This pricing was effective March 1, 2014 and may not necessarily reflect current rates as we reserve the right to alter pricing without prior notice. To receive an accurate quote for your pets stay with us, please contact our facility at 905.263.8539 to book your reservation and receive a quote.



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March 1, 2014

### General Boarding-4' x 6' room with sliding run access door and raised platform.

Number of Dogs	3 Nights or Less	4 Nights or More
Single Dog Occupancy	\$43 per night + HST	\$38 per night + HST
Multiple Dog Occupancy *Please read requirements for multiple dog occupancy under Pet Boarding & Related Services at left	\$28 (per dog, per night) + HST eg. 2 dogs = \$56/night + HST	\$24 (per dog, per night) + HST eg. 2 dogs = \$48/night + HST

March 1, 2014

### Small Dog Boarding Room-smaller, cozier, enclosure in a quieter setting with other smaller dogs (15lbs or under). This room has access to exercise area exclusively for small dogs.

Number of Dogs	3 Nights or Less	4 Nights or More
Single Occupancy	\$35 per night + HST	\$32 per night + HST
Double Occupancy *Please read requirements for multiple dog occupancy under Pet Boarding & Related Services at left	\$24 (per dog, per night) + HST eg. 2 dogs = \$48/night + HST	\$21 (per dog, per night) + HST eg. 2 dogs = \$42/night + HST

March 1, 2014

### Day Boarding-spending the day with us can give a young dog the exercise and interaction it needs not to mention the opportunity to relieve itself and promote good house training habits!

Number of Dogs	Monday to Thursday	Friday to Sunday
Single Occupancy (large runs)	\$20 (per day) + HST	\$43 (per day) + HST
Double Occupancy (large runs) *Please read requirements for multiple dog occupancy under Pet Boarding & Related Services at left	\$20 (per dog, per day) + HST eg. 2 dogs = \$40/day + HST	\$28 (per dog, per day) + HST eg. 2 dogs = \$56/day + HST
Single Occupancy (small runs)	\$20 (per day) + HST	\$35 (per day) + HST
Double Occupancy (small runs) *Please read requirements for multiple dog occupancy under Pet Boarding & Related Services at left	\$20 (per dog, per day) + HST eg. 2 dogs = \$40/night + HST	\$24 (per dog, per day) + HST eg. 2 dogs = \$48/night + HST

March 1, 2014

### Additional Services

Service	Cost	Additional Requirements
Leash Walks	\$10 per half hour walk + HST	Pet must be pre-approved and be equipped with a snugly-fit, buckle-style collar
After Hours pickup or dropoff	\$10 per each after hours transaction + HST	Must be pre-arranged and fall between the hours of 7:00am - 8:45pm on week-days and 8:00am - 8:45pm on Sunday

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## Boarding Hours & Information

### We kindly request all visitors to please respect our property by following these rules:

- Do not exceed over 20km/hr while driving on our property
- Do not let your dogs jump out of your car or run off leash at any time, – no exceptions
- Do not put your hands nor let your children put their hands near or in any other dogs fenced area inside or outside.
- Please pickup after your pet if it relieves itself (bowel movement) on our property and please refrain from littering (including cigarette butts). If you do not have a means by which to dispose of your pets waste, please ask one of our staff for a scooper or bag.
- Please be patient and wait outside of our facility if you notice that another dog or client is in the office. It is a small space and some dogs may feel uncomfortable in such a confined area with another dog or person.
- Please refrain from reaching through/petting dogs through the outdoor kennel fencing or allowing your dog to fence fight with dogs through this fence. Not all of the dogs in our care are guaranteed to be receptive to you or your dogs presence and could potentially bite.
- Please keep your children with you at all times and do not allow them to try to contact dogs through the fence or access clients dogs who may be waiting to go into the facility. Some dogs may not be child friendly and could potentially bite or harm a child

### Hours BOARDING drop off /pick up times:

Between 8:30am-11:30am and between 4pm-6pm

For those who wish to pickup or drop-off outside of designated hours, arrangements to do so must be made ahead of time and a \$10 fee will be added.

**Please note that our after hours limitations are as follows:**  
Monday-Saturday: As early as 7:00am until as late as 8:45pm  
Sunday: As early as 8:00am until as late as 8:45pm

*Please note that after 8:45pm our staff lockup and leave the facility and will not serve clients that arrive past this time.*

**PLEASE NOTE: Country Lane Pet Resort is open 7 days per week however, there are two days out of the year where, although we do have pets boarding and being cared for, we are not open to the public for transactions (check-ins, check-outs or product sales). These two dates include Christmas Day, December 25th and New Years Day January 1st.**

### What do I bring with my dog?

1. Please bring your pets own food. Quantity should be enough for their stay plus 1-2 days. Please be aware that, every 24 hours, we dispose of any/all food that remains in your pets bowl and we replenish it with fresh food. **Please do not bring any bowls.** We will provide all necessary bowls for water and food. Our bowls are made of stainless steel and are collected, washed and sanitized every day.
2. **RAW FEEDERS:** While we offer freezer space for your pets food, free of charge, all food for each of your pets meals must be individually portion-packed and labelled with the date to be fed, which meal and which dog. For example, a dog that is fed raw 3 times per day would have three individually packed containers labelled with the dogs name, date to feed, which meal (1,2, or 3). The label should appear as follows: "Buddy Smith, September 3rd - meal 2 of 3". By portioning and labelling the food in this way your pet receives their food in a proper portion at the correct time. **Please do not bring any bowls. We will provide all necessary bowls for water and food. Our bowls are made of stainless steel and are collected, washed and sanitized every day.**
3. Bring your pets vaccination records. If you do not have them, please contact your veterinarian and allow them to release necessary vaccination information to us (privacy act will not allow them to do so otherwise)
4. Please feel free to bring easily consumed treats such as biscuits or other small treats. **Please note that we no longer allow the following: Rawhide chews of any kind, cooked or smoked bones, Greenies®, cooked pigs ears, nylon bones.** While, for some dogs, these items are ok, many others suffer terribly from intestinal issues brought on by consuming these. It is very difficult for us to prevent these items from being accessed by other dogs at times, so we ask that they not be brought into the facility at all.
5. Please provide written instructions for anything that you may be concerned with. We collect a great deal of information from you prior to boarding, however, if you feel there is something that you consider to be very important, do not hesitate to provide us with written instructions. We will do our best (within reason) to meet your expectations.
6. Bring your pet, on leash, with a flat, properly fitted collar. No pinch/prong or constricting (choke) collars can be left on your dog. We request that your dog have a standard flat collar that is properly fitted and that your pet be brought into the facility on this.
7. Optional: Provide a thin blanket or light bed for them to sleep on. Make sure that any bedding provided will fit into a washing machine. Please do not bring large dog beds as they cannot be laundered. Should you provide such a large bed and your pet soils it, we will place the bed in a large garbage bag and set it outside until your pet is picked up. **Please keep anything that you consider to be valuable at home.**
8. Optional: You may bring up to 2 indestructible toys that cannot be ingested. Please refrain from bringing rope toys, cloth/stuffed animals and similar toys that are easily destroyed and their contents potentially ingested. **Please keep anything that you consider to be valuable at home.**
9. Bring all medications with your pets name clearly marked on the container, the type of medication, as well as **written instructions indicating how much and how often medications are to be administered.** While we will be inputting this information into our system, we prefer that we have your instructions to refer to in the event of a system failure or power outage.
10. Injected medications (such as insulin): bring needles, sharps disposal container and medication with required dose and intervals written with specifics - there is a 1\$/injection charge for these medications
11. Be sure that any changes in your pets routines that relate to boarding are relayed to our staff (changes in feeding, medication, health, behavior or bite incidents). Please be very open and honest with regard to bite history and/or about any changes in your pets behavior that may present a potential problem for our staff or for your pet. Failure to disclose previous documented bite history presents a potential liability for you in the event that your pet bites/attacks a staff member.
12. All pets with bite histories will be classified by our facility by the code colour "pink". This means that you are the only person to handle your pet both when entering and leaving the facility. IMPORTANT: if you have a dog classified as pink, when you arrive, leave your pet in the vehicle while you come in to inform the staff that you have arrived with your pet and that he/she is a pink classified dog. Our staff will show you where your dog is to be housed so that you may, on your own, bring them into their run and get them settled in. Our staff will not have direct contact with any pets that are classified as "pink" however, these pets will still receive the same care with regard to feeding schedule, exercise and cleaning of their rooms. Please consult with our staff prior to boarding your pet to be sure all processes are understood.
13. Emergency contact information- The person(s) listed as emergency contacts must be able to be reached in the event of an emergency, be aware that you have designated them for this responsibility and be able to make decisions with regard to your pets care in your absence, in the event of an emergency. If you should decide to provide your own mobile number for this, please be sure to be available or checking your phone while you are away.

# Vaccination & Health Requirements

## **Vaccination Requirements:**

1) RABIES: Due to regulations set forth by the Clarington Department of Health, our facility requires that each pet owner provide proof of vaccination for rabies. This vaccination must be up to date based on the duration stated on the vaccine label (eg. Imrab3 and Miral 3 is = 3 yr vaccine). Most rabies vaccines administered by veterinary clinics are 3 year vaccines unless stated on the label.

In the event that your pet cannot be vaccinated due to a reaction or due to health conditions which prohibits it from being vaccinated safely (vaccine manufacturers recommend only vaccinating healthy animals) we ask that you provide a health certificate from your veterinarian stating why your pet cannot receive vaccinations and to confirm that the dog does not appear to have any communicable ailments within 1 week boarding your pet at our facility

2) DHPP vaccination (Distemper, Hepatitis, Parvovirus, Parainfluenza): We require proof that the dog has received ONE DHPP vaccination for the lifetime of the pet. - this vaccination is not required by law.

3) BORDETELLA- This vaccine is optional and we recommend that clients speak to their veterinarian and decide for themselves. If they choose to vaccinate we prefer it to be at least 4-6 weeks prior so that immunity is not in a compromised state while boarding. If its close to the boarding stay we suggest not vaccinating. Being vaccinated against Bordetella is not a guarantee that your pet will not contract bordatella much like receiving the flu shot does not guarantee you will not contract the flu

4) PUPPIES: We require that new puppies have a FECAL test completed at the veterinarian showing negative for parasites for puppies or newly acquired (1 month or less) dogs.

5) CATS -We need to see an up to date Rabies certificate every 3 years and proof of ONE FVRCP vaccination .

## **Alternatives**

In the event that your pet cannot be vaccinated but you are concerned about the potential for your pet to contract a communicable disease, we recommend that you consult with your veterinarian regarding blood titers. This form of testing involves blood tests which are performed to check your pets level of immunity. This is a great alternative for those who are hesitant to have their pets vaccinated due to past reactions or are concerned with over-vaccination.

For more information on vaccination alternatives, please take a look at Dogs Naturally Magazine online. This is a great resource for those who wish to take a more natural approach to pet care.

## **Closing Thoughts**

ALL pets that will be boarded must be free of transmittable disease at the time of boarding – if the pet shows signs of illness such as coughing, diarrhea, abnormally “goopy” eyes or other visible signs of poor health prior to boarding, the pet must be evaluated by a veterinarian and given clearance before boarding.

**WE DO NOT RECOMMEND THAT CLIENTS VACCINATE THEIR DOGS IMMEDIATELY PRIOR TO STAYING WITH US.** We prefer a 4-6 week time lapse prior to boarding so that your pets immune system is not compromised while they stay with us.

In the event that you forget your vaccination records at home, you may have one of our staff contact your veterinary clinic to confirm that your vaccines are up to date. In some instances, due to privacy laws, you may have to call ahead to the clinic to release the information to us.